



Case Study



Kumar Equipments (INDIA) Pvt. Ltd

Brand: **Multi-brands**

Location: **Dwarka(Delhi), Bhiwadi & Manesar
(Haryana), Bengaluru(Karnataka)**

Warehouse Space: **1000 - 5000 Sq Ft**

Category: **Commercial Kitchen Equipments**

Inventory Holding: 
0 50k 100k 200k

Business Model: **Setting up commercial Kitchens
for MNCs like Google**

Problem Identified:

- Order Dispatch Discrepancies
- Order Management

Kumar Equipments is dealing with high end Kitchen setup for MNCs, however, they were managing their warehouse and **orders through excel sheets**. There were a lot of challenges faced in order dispatches and management, because of **long order lifecycle and distributed warehouses and teams**.



Solution Provided:

- Moved their warehousing operations from excel sheets to Orbiter9 completely.
- Inter-warehouse Transfers

We offer our Orbiter9 system with **Multiple warehouses under the same account**, as a solution to their order and dispatch issues. As a tool, we offer them an integrated system with multiple warehouses and dashboards to keep a track of all the orders in a single screen. Also, provided **access based controls** to different teams to handle their respective work area only.

Impact Made:

- Order fulfilment cycle improved.
- Eliminated Dispatch discrepancies
- Reduced manual intervention and interaction within the distributed teams.

Kumar Equipments, were handling bigger items, the warehouses were more or less sorted, however, Order management was a challenge which Orbiter9 resolved for them almost immediately. Once everything was in the system, it didn't take a lot of efforts for them to improve the efficiencies.



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Orbiter9 has really helped us manage our orders in a much better way. My intervention in order management has reduced significantly, Thanks to the Orbiter9 system and team.”

Akash Singh (Business Promoter)

